

## Food So Good Competition

### ("COMPETITION")

#### COMPETITION TERMS & CONDITIONS ("T's & C's")

Date these T's and C's were first published: 1 February 2023

Date these T's and C's were last changed: N/A

These T's & C's, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any prize, these T's and C's will apply to you. Please read the T's and C's carefully and pay special attention to all the terms printed in bold.

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| <b>1.</b>                    | <b>Competition</b>  | Food so Good   |
| <b>2.</b>                    |   | This Competition is conducted and organized by Southcoast Mall (" <b>Centre</b> ") and offered by Redefine Properties Limited (Registration Number: 1999/018591/06) (" <b>Landlord</b> "). In these T's & C's we refer to the above promoter(s) as "the Landlord" and the entrants as "the Participant(s)" or "you".   |
| <b>IMPORTANT INFORMATION</b> |   |  |
| <b>3.</b>                    | <b>Eligibility:<br/>Who may enter the<br/>Competition?"</b> | To enter the Competition, a Participant must be 18 years or older, in possession of a valid South African identity document or passport. If below the age of 18, consent must be given by a parent/guardian/caregiver and must be residing within the South Coast, Kwa Zulu Natal region.<br><br>Furthermore, a Participant needs to have visited one of the eateries or must have access to the following social media platforms: Facebook and Instagram. |
| <b>4.</b>                    | <b>Who cannot enter the<br/>Competition?"</b>               | The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Centre, the marketing service providers and/or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members.  |
| <b>5.</b>                    | <b>Competition Period:</b>                                  | The Competition will run from 13 February 2023 until 31 March 2023 (" <b>Competition Period</b> "). Any entries received after the Competition Period will not be taken into consideration.  |
| <b>6.</b>                    | <b>How to enter?"</b>                                       | To enter the Competition, a Participant will be required, for the duration of the Competition Period to: <ul style="list-style-type: none"> <li>i. Visit any of the Southcoast Mall ("<b>Centre</b>") participating eateries being Mojoz, Mugg and Bean, Wimpy, Ocean Basket, Milky Lane and Food Lovers Coffee Shop.</li> <li>ii. Take a selfie picture with their meal or of their meal.</li> </ul>  |



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|            |   | <ul style="list-style-type: none"> <li>iii. Visit the Centre’s Social Media pages on:</li> <li>iv. <a href="https://www.facebook.com/SouthcoastMall/">https://www.facebook.com/SouthcoastMall/</a>; and/or <a href="https://www.instagram.com/explore/tags/southcoastmall/">https://www.instagram.com/explore/tags/southcoastmall/</a> (“<b>Social Media Pages</b>”)</li> <li>v. Navigate their way through the social media Pages to locate the Competition Post (“Post”);</li> <li>vi. Follow the Competition prompts, upload the picture; and</li> <li>vii. submit the entry (“Entry”).</li> </ul> <p style="text-align: center;"><b>OR</b></p> <ul style="list-style-type: none"> <li>i. Write their details (Name, Surname and Cellphone number) at the back of the chosen restaurant slip and drop it inside one of the entry boxes at Food Court or Entrance 1 and 2.</li> </ul> <p><b>Upon compliance with (I-VII) or (I) above a Participant will automatically be deemed to have entered the Competition. There are no additional charges for participating in the Competition. Standard data costs apply as per the Participant’s service provider and existing price plan for data usage.</b></p> |
| <b>7.</b>  | <b>Limitation on entries</b>              | A Participant may enter as many times as possible but can only win once.  |
| <b>8.</b>  | <b>How will the Winner/s be selected?</b> | Upon expiry of the Competition Period the Landlord will select 1 (One) winner (“ <b>Winner</b> ”) through a random Electronic Selection Process.  |
| <b>9.</b>  | <b>Winner announced on</b>                | The Winner will be announced on the Centre’s social media Pages mentioned in Item 6 on the 22 <sup>nd</sup> of February 2023 1 <sup>st</sup> , 8 <sup>th</sup> , 15 <sup>th</sup> , 22 <sup>nd</sup> , 29 <sup>th</sup> March 2023 and the grand prize on the 4 <sup>th</sup> of April 2023.  |
| <b>10.</b> | <b>The prizes</b>                         | <p>For the “weekly prize”, the Winner shall receive a <b>R 1000 (One Thousand Rand)</b> shopping voucher (“<b>Prize</b>”) to be spent at the Centre). For the “grand prize”, the Winner will be entitled to a family getaway valued up to <b>R9000 (Nine Thousand Rand)</b> at an Ezemvelo KZN Wildlife accommodation. The Prize is courtesy of the Landlord and are subject to the terms and conditions that may be imposed by the Landlord from time to time. <b>Identity documents and birth certificates will be requested to make the bookings and for identification purposes. In addition, any services utilized by the Destination Prize Winner/s which that does not fall within the Prizes and/or exceeds the allocated spend, shall be strictly on the Destination Prize Winner/s account accordingly.</b></p> <p><b>Please note that the Landlord will not cover transportation costs to and from the Destination Prizes.</b></p> <p><b>None of the prizes are transferable and will not be changed, deferred or exchanged for cash for any reason whatsoever.</b></p>  |



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| 11. | <b>How will the Winner/s be informed?</b>               | <p>The Landlord will contact the Winner/s telephonically.</p> <p>If the Landlord is unable to contact or reach the Winner within 14 (Fourteen) days of having announced the Winner, the Entry by that person will be disqualified and the Landlord shall be entitled to perform a further electronic selection to determine another Winner. That Winner will also be contacted through direct messaging on his/her social media page used for the Entry, as soon as reasonably practicable.</p>   |
| 12. | <b>Upliftment of prizes</b>                             | <p>Once the Winner has been announced, the Winner must make their way to the centre management offices ("<b>Centre Management</b>") located at the Centre between 9h00- 16h00 ("<b>Trading Hours</b>") Monday to Friday to uplift the Prize. The Winner must: (i) appear in person; and (ii) be able to furnish a copy of his/her identity document or valid passport upon upliftment of the Prize. The Winner acknowledges and accepts that s/he will be required to complete a waiver before the prize can be handed over. The Landlord reserves the right to withhold the Prize until the Winner completes same.</p>   |
| 13. | <b>Deadline for claiming prizes</b>                     | <p>If the Winner does not collect the Prize within 7 (Seven) days of being informed that he/she has won, the Winner shall be deemed to have automatically forfeited the Prize.</p>  |
| 14. | <b>Data usage and Privacy policy</b>                    | <p>Participants are fully aware that for the Landlord to offer the Competition, the Landlord may collect and use personal information of the Participants. The personal information may include but is in no way limited to a Participant's:</p> <ol style="list-style-type: none"> <li>a. First name and surname;</li> <li>b. Physical address;</li> <li>c. Email address;</li> <li>d. Mobile number; and/or</li> <li>e. Images/ photographs.</li> </ol> <p>Personal information which a Participant provides to the Landlord when entering the Competition, may, subject to prevailing law, be used for future marketing activity by the Landlord, unless the Participant duly notifies the Landlord that he/she wishes to opt out of receiving such marketing communications. The Landlord warrants that the personal information will be treated in a confidential manner and will not be shared with any unauthorised third parties. The Landlord will disclose the personal information only if required to do so by law.</p> |
| 15. | <b>Platform where these T's &amp; C's can be found:</b> | <p>For the duration of the Competition Period, a copy of these T's and C's can, at no cost -</p> <ol style="list-style-type: none"> <li>I. be found on the Social Media Pages mentioned in Item 6 above, and the Southcoast Mall website.</li> </ol>  |
| 16. | <b>General terms</b>                                    | <ol style="list-style-type: none"> <li>I. <b>The Landlord reserves the right to terminate the Competition with immediate effect before the end of the</b></li> </ol>  |



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|                   |  | <p><b>Competition Period at any time, if deemed necessary in its sole discretion or if circumstances arise outside of its control. No Participant will have any claim against the Landlord for such a termination.</b></p> <p>II. <b>The Landlord shall not be responsible for any loss or misdirected entries, including but not limited to entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in the Competition.</b></p> <p>III. <b>Participation in the Competition constitutes automatic acceptance of the T's and C's contained herein and the Participant agrees to abide by the T's and C's.</b></p> <p>IV. <b>Winners may not win any Centre Competition more than once in a 30-day period. Any winners drawn who have won in the last 30 days will be disqualified from any such Competition and another winner will be drawn.</b></p> <p>V. <b>All Winners in respect of the Competition may be requested to be photographed so that their photographs may be used for future promotional purposes in relation to the Centre. Promoting platforms will include the Centre's Social Media, website page and shopping centre retail industry publications. No fees will be payable in this regard. The Winners will be given the opportunity to decline the publication of their images.</b></p> <p>VI. <b>The Landlord does not make any representations or give any warranties, whether express or implicit, that the Participant's participation in this Competition will necessarily result in the Participant winning a prize or that the aforesaid Prizes will meet the Participant's unique requirements, preferences, standards or expectations.</b></p> <p>VII. <b>To the extent permissible in law, the Landlord is not responsible and cannot be held liable for any accident, injury, harm, death, loss or damages of whatsoever nature, howsoever arising, as a result of the Participant's participation in this Competition, unless the Landlord acted fraudulently or with gross negligence.</b></p> <p>VIII. <b>Participants are obliged to comply with all applicable laws, including those laws protecting the intellectual property rights of other parties.</b></p> <p>IX. <b>These T's and C's will be construed, interpreted and enforced in terms of South African law.</b></p> <p>X. <b>The Landlord will make a final and binding decision in respect of all matters relating to the results, qualifiers and disputes relating to the Competition and no correspondence will be entered into.</b></p> |
| <p><b>17.</b></p> | <p><b>Amendment of T's and C's</b></p> | <p>If considered necessary, the Landlord reserves the right to amend the T's and C's by providing reasonable prior notice.</p>  |

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| <b>18.</b> | <b>Any questions, comments or complaints regarding the Competition are to be directed to:</b> | Name: Sanitha Amod (Marketing)<br>Telephone: 084 2611 634<br>Email: sanithaa@redefine.co.za |
| <b>19.</b> |   |   |