

RE-USEABLE BAG SURVEY COMPETITION (“COMPETITION”)

COMPETITION TERMS & CONDITIONS (“T’s & C’s”)

Date these T’s and C’s were first published: 10 MARCH 2026

Date these T’s and C’s were last changed: N/A

These Competition T’s & C’s, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any giveaway, these T’s and C’s will apply to you. Please read the T’s and C’s carefully and pay special attention to all the terms printed in bold.

1.	Name of the Competition:	RE-USEABLE BAG SURVEY COMPETITION
2.	Promoter’s details:	This Competition is promoted and offered by Southcoast Mall (“ Mall ”) and promoted by Redefine Properties Limited (Registration Number: 1999/018591/06) (“ Landlord ”). In these T’s & C’s we refer to the above promoter(s) as “the Landlord” and the entrants as “the Participant(s)” or “you”.
IMPORTANT INFORMATION		
3.	<u>Eligibility:</u> Who may enter the Competition?”	To enter the Competition a participant (“Participant”) will be required to, for the duration of the Competition period comply with the following: I. the Competition is open to all South African residents who are 18 years and above; II. who are in possession of a valid South African identity document or passport; Furthermore, a Participant needs to be in possession of an internet enabled device (“Device”) such as a cellular phone, tablet and/or laptop, such device must have access to the internet. Participants are advised that standard cellular or data rates as per the participants service provider will apply.
4.	Who cannot enter the Competition?	The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Mall, suppliers of the Mall, the marketing service providers and/or any person who directly or indirectly controls or

		is controlled by these entities, including their spouses, life partners, business partners or immediate family members.
5.	Competition Period:	The Competition will run from 10 March 2026 until 31 March 2026 ("Competition Entry Period"). Any entries received after the Competition Entry Period will not be taken into consideration.
6.	How to enter?	To enter the Competition, a Participant will be required, for the duration of the Competition Period to: I. visit the Mall's and connect to the Mall's Wi-Fi portal and register for the Competition and/or II. once registered, the Participant will be navigated to the survey, which has 5 (five) questions. All 5 (five) questions are to be completed ("the Survey"); III. complete the Survey, which has 5 (five) questions. The completion of the Survey shall result in one entry into the Competition ("Entry"). Upon compliance with (I)- (III) above a Participant will automatically be deemed to have entered the Competition. There are no additional charges for participating in the Competition. Standard data costs apply as per the Participant's service provider and existing price plan for data usage.
7.	Limitation on entries	A Participant may only enter/ complete the Survey once for the duration of the Competition Entry Period. Any additional entries by the same Participant will be discarded before the winner selection takes place.
8.	How will the Winners be selected and prizes to be won?	Upon expiry of the Competition Period, a draw shall be done by the Landlord's service provider (Red Xpertek) to randomly select the winners of the Competition ("Winners"), by using an automated system to select the Winners. The Winner/s selection will be done by Red Xpertek on behalf of the Landlord and the selection is final and in the sole discretion of the Landlord. The entire process will be overseen by an independent auditor.

9.	Winners announced on:	Winners will be notified telephonically to collect their prizes from the Centre Management offices.
10.	The Prize	The Winners shall receive one of the following Prizes ("Prizes"): (i) Shopping voucher to the value of R2 500.00 (Two Thousand Five Hundred Rands); or (ii) Shopping voucher to the value of R1 500.00(One Thousand Five Hundred Rands); or (iii) Shopping voucher to the value of R1 000.00 (One Thousand Rands). The Prizes are courtesy of the Landlord and is subject to the T's and C's that may be imposes by the Landlord from time to time. The Prize is not transferable and will not be changed, deferred, or exchanged for cash for any reason whatsoever.
11.	How will the Winners be informed?	The Landlord will use all reasonable efforts to contact the Winner during business hours. If the Landlord is unable to contact or reach the Winner/s within 7 (seven) days of having informed the Winner/s that he/she has won, the Entry by that person will be disqualified and a further random automated draw will be conducted by the Landlord to determine another Winner. That Winner will also be contacted by the Landlord via any of the abovementioned media portals, as soon as reasonably practicable.
12.	Upliftment of Prize	Once the Winner has been announced, the Winner must book an appointment with the Mall's Marketing Department using the details provided on item 17, below. Upon confirmation of the appointment slot, the Winner must their way to the centre management office ("Centre Management") located in the Mall, on allocated time and date to uplift the Prize. The Winner must: (i) appear in person; and (ii) be able to furnish a copy of his/her identity document (for verification) , proof of eligibility (if requested), or valid passport , contact details, and consent form/ indemnity upon upliftment of the Prize.

		The Winner acknowledges and accepts that s/he will be required to complete a waiver before the Prize can be handed over. The Landlord reserves the right to withhold the Prize until the Winner completes same.
13.	Deadline for claiming the Prize	If the Winner does not redeem the Prize within 14 (Fourteen) days of being informed that he/she has won, the Winner shall be deemed to have automatically forfeited the Prize. And another winner will be selected using the Random Selection Process.
14.	Data usage and Privacy policy	Participants are fully aware that in order for the Landlord to offer the Competition, the Landlord may collect and use personal information of the Participants. The personal information may include but is in no way limited to a Participant's and Entrants': a. First name and surname; b. Physical address; c. Email address; d. Mobile number; and/or e. Images/ photographs. Personal information which a Participants and Entrants provide to the Landlord when entering the Competition, may, subject to prevailing law, be used for future marketing activity by the Landlord, unless the Participant duly notifies the Landlord that he/she wishes to opt out of receiving such marketing communications. The Landlord warrants that the personal information will be treated in a confidential manner and will not be shared with any unauthorised third parties. The Landlord will disclose the personal information only if required to do so by law. Participants acknowledge and agree that photographs and/or video recordings may be taken during the competition. By entering and participating in the competition, participants consent to being photographed, filmed, or recorded. Participants further grant the Landlord the right to use such photographs, video recordings, or other media for marketing, promotional, and publicity purposes in any media format without further notice or compensation.
15.	Platform where these T's & C's can be found:	For the duration of the Competition Period, a copy of these T's and C's can, at no cost - I. be found on the following website: https://southcoastmall.co.za/

16.	General terms	I. The Landlord reserves the right to terminate the Competition with immediate effect before the end of the Competition Period at any time, if deemed necessary in its sole discretion or if circumstances arise outside of its control. No Participant will have any claim against the Landlord for such a termination. II. The Landlord and its service providers including network providers shall not be responsible for incorrect or inaccurate transcription of entry. Information, technical malfunction, lost or delayed data transmission, omission, interruption, deletion, line failure or malfunction of any network, computer equipment or software, the inability to access any website or online services or for any other reason beyond its control. I. Participation in the Competition constitutes automatic acceptance of the T's and C's contained herein and the Participant and the Entrants agree to abide by the T's and C's. II. Winners may not win any Mall Competition more than once in a 30-day period. Any Winners drawn/selected who have won in the last 30 days will be disqualified from any such Competition and another winner will be drawn. III. All Winners in respect of the Competition may be requested to be photographed so that their photographs may be used for future Competitional purposes in relation to the Mall. Promoting platforms will include the Mall's Facebook page, website page and shopping centre retail industry publications. No fees will be payable in this regard. The Winners will be given the opportunity to decline the publication of their images. IV. The Participant may not post or email material that is derogatory, distasteful, explicit or harmful to the Landlord or any other person. The Participant may not post or email content that may result in the distribution of spam, malicious viruses, trojan horses and any other content that may cause damage, or content that, for the purposes of this Competition, is of no relevance to the Competition. V. The Participants participate in the Competition at their own risk. The Participant must take all necessary steps and measures to protect themselves and any minors, from risks, such as viruses and other destructive codes. The Landlord is responsible for any damages, loss, risk and/or harm that the Participant and Entrants suffer while entering into the Competition, for the duration and after the conclusion of this Competition. VI. The Landlord reserves the right to implement remedies it deems fit to prevent abuse, or to protect its systems, sites and/or other users. Should any Participant and Entrants not comply with these Rules, their Entries may not be considered, and they will not be able to take part in the Competition or future Competitions. VII. The Landlord does not make any representations or give any warranties, whether express or implicit, that the Participant's participation in this Competition will necessarily meet the Participant's unique requirements, preferences, standards or expectations. VIII. To the extent permissible in law, the Landlord is not responsible and cannot be held liable for any accident,
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		injury, harm, death, loss or damages of whatsoever nature, howsoever arising, as a result of the Participant participation in this Competition, unless the Landlord acted fraudulently or with gross negligence. IX. Participants are obliged to comply with all applicable laws, including those laws protecting the intellectual property rights of other parties. X. These T's and C's will be construed, interpreted and enforced in terms of South African law. XI. The Landlord will make a final and binding decision in respect of all matters relating to the results, qualifiers and disputes relating to the Competition, and no correspondence will be entered into.
17.	Amendment of T's and C's	If considered necessary, the Landlord reserves the right to amend the T's and C's by providing reasonable prior notice.
18.	Marketing Communication	As stated in the T's and C's, the Participant agrees that by participating in the Competition, and by completing the Entry Form and indemnity respectively, they grant consent to the Landlord to retain their contact details on its database for purposes of receiving Marketing Information. Should the Participant, prefer not to receive Marketing Information, and does not prefer to have their contact details retained by the Landlord, they may tick the box below and/or notify the Landlord by contacting the Landlord on 0313722506 or SanithaA@redefine.co.za Tick this box if you do NOT CONSENT to receive Marketing Information. ☐
19.	Any questions, comments or complaints regarding the Competition are to be directed to:	Name: Sanitha Amod Telephone: 0313722506 Email: SanithaA@redefine.co.za

